

sinopé

Ductless Heat Pump Interface

Installation guide

HP6000WF-MA



Table of contents

Table of contents.....	2
Included in the box.....	2
Your HP6000WF-MA ductless heat pump interface.....	3
Technical specifications.....	4
Installing the interface.....	5
Configuration with the Sinopé Neviweb app.....	6
Settings.....	7
Configuration.....	7
Advanced.....	8
Removing the Ductless Heat Pump Interface from the Sinopé Neviweb app.....	9
Factory reset.....	9
Troubleshooting and support.....	10
3-year Limited Warranty.....	11
ISED Canada compliance statement.....	12
FCC compliance statement.....	12

Included in the box

Inside the box, you will find:

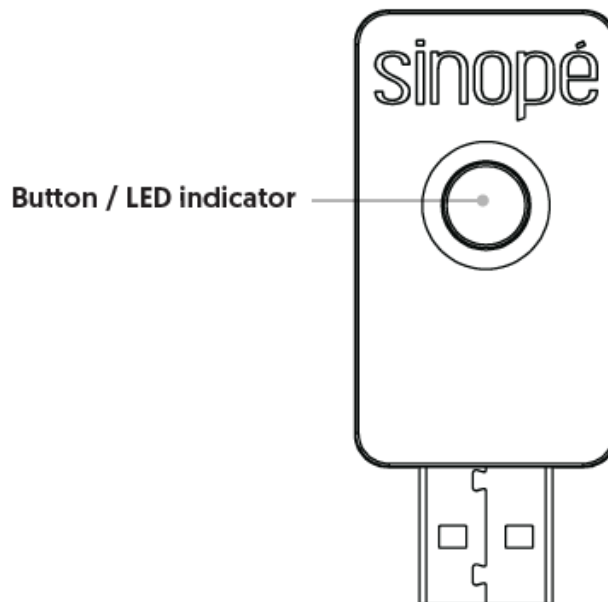


HP6000WF-MA Ductless Heat Pump Interface



Welcome Guide

Your HP6000WF-MA ductless heat pump interface



Technical specifications

Operating temperature	0 °C to 40 °C (32 °F to 104 °F)
Storage temperature	-20 °C to 50 °C (-4 °F to 122 °F)
Dimensions (L x H x D)	23.01 mm (0.91 in) × 52.81 mm (2.08 in) × 8.00 mm (0.32 in)
Communication	Protocol: Wi-Fi Standard: IEEE 802.11 b/g/n Frequency: 2.4 GHz Encryption Key 1: WPA2
Transmitter module	IC: 21098-ESPWROOM32 FCC ID: 2AC7Z-ESPWROOM32
Certifications	Complies with ANSI/UL 916 standard Certified under CAN/CSA C22.2 No. 205. FCC CFR 47 Title 15 Class B CAN ICES-3(B)/NMB-3(B)
Warranty	3 years

Warnings

Installation of the ductless heat pump interface must be performed by a **qualified professional**. Improper installation may result in injury and/or property damage.

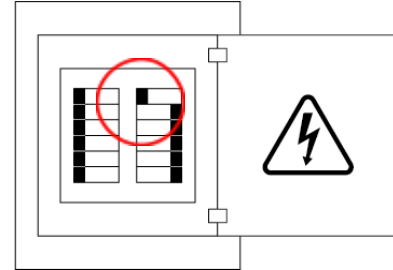
Before starting the installation, make sure to **turn off the circuit of the ductless heat pump at the electrical panel** to avoid any risk of electric shock.

Installing the interface

1

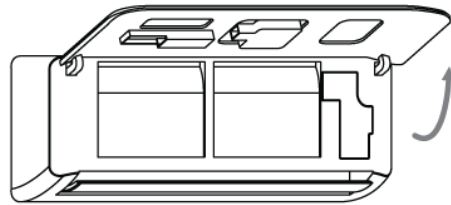
Turn off the power.

Before starting the installation of the ductless heat pump interface, make sure to **turn off the breaker at the electrical panel** to avoid any risk of electric shock.



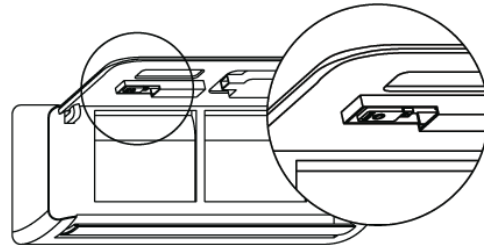
2

Open the front panel of the ductless heat pump indoor unit.



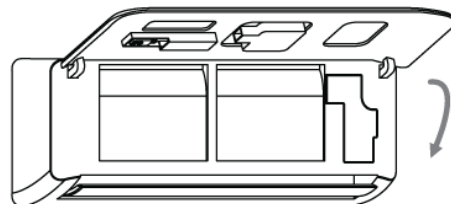
3

Insert the interface into the dedicated port located inside the cover of the indoor unit.



4

Close the cover of the indoor unit.

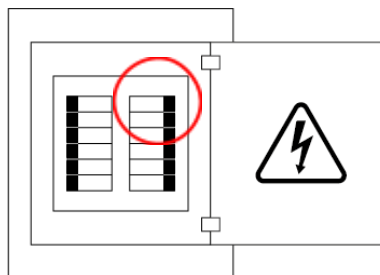


5

Restore power

Switch the **circuit breaker back to ON** to power the ductless heat pump unit and the interface.

The device is now ready for configuration.



Configuration with the Sinopé Neviweb app


The Sinopé Neviweb app gives you access to all the features of your ductless heat pump interface.

1. If you don't already have an account, download the **Sinopé Neviweb app** on your mobile device to complete the interface setup.




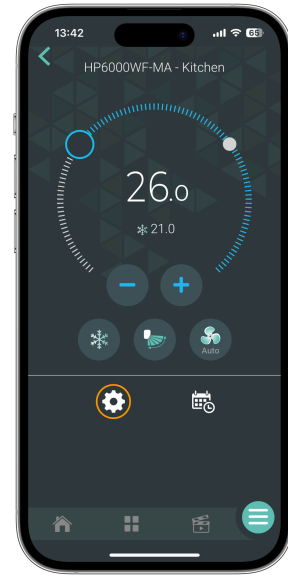
Get the app



1. Tap , then select **"Add Device."**
2. Follow the steps in the installation wizard.

Configuring settings

Tap the **Settings icon**  to access the device settings. Continue configuring your system preferences through the various configuration menus.



Settings

Configuration

Default values are in **bold**

Settings	Description	Options
Ductless heat pump model	Select the model of your ductless heat pump to display only its available options.	List of compatible heat pumps
Min. outdoor operating temperature of the heat pump	The minimum outdoor operating temperature of the heat pump.	- 5 °C to -30 °C / 23 °F to -22 °F Disabled
Temperature unit	The temperature format displayed on the thermostat screen.	Celsius Fahrenheit
Ignore remote	Ignore the device's remote control.	Yes No
Max. setpoint	The maximum setpoint temperature available for the heat pump.	16 °C to 30 °C / 60 °F to 86 °F
Min. setpoint	The minimum setpoint temperature available for the heat pump.	16 °C to 30 °C / 60 °F

Settings	Description	Options
		to 86 °F
Away heating setpoint	The heating setpoint assigned to the heat pump when the network is in Away mode.	16 °C to 30 °C / 60 °F to 86 °F
Away cooling setpoint	The cooling setpoint assigned to the heat pump when the network is in Away mode.	16 °C to 30 °C / 60 °F to 86 °F Default: 27 °C / 81 °F
Ductless heat pump display	Ductless heat pump display	On Off
Audible alert	Sound alert of the ductless heat pump	On Off

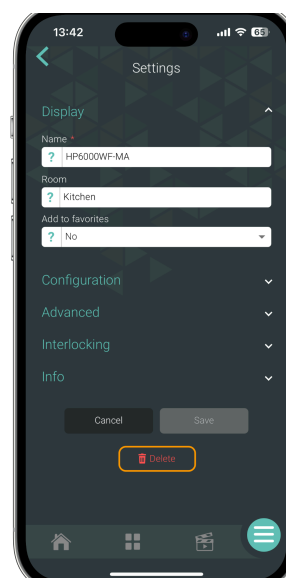
Advanced

Default values are in **bold**

Settings	Description	Options
Do not allow heating if the outside temperature is above	The ductless heat pump heating will be locked out if the outdoor temperature rises above this threshold.	10 °C to 30 °C / 50 °F to 86 °F Disabled
Do not allow air conditioning if the outside temperature is below	The ductless heat pump cooling will be locked out if the outdoor temperature drops below this threshold.	0 °C to 30 °C / 50 °F to 86 °F Disabled
Interlocking	<p>Interlocking prevents heating and cooling from operating at the same time. The mode chosen for your heat pump will influence the status of the selected thermostats.</p> <p>If your heat pump is in cooling or auto mode, the thermostats will not be authorized to heat.</p> <p>*The devices you wish to interlock must be on the same Internet network to appear in the selection.</p>	Disabled Enabled

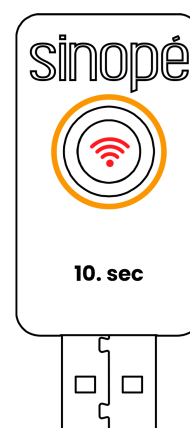
Removing the Ductless Heat Pump Interface from the Sinopé Neviweb app

To remove your ductless heat pump interface from the Sinopé Neviweb app, tap “**Delete**” in the interface settings.



Factory reset

To restore the ductless heat pump interface to its factory default settings, open the cover of the indoor unit, then press and hold the interface button for **10 seconds** until the indicator flashes **red three times** to confirm the reset.



Troubleshooting and support

If you encounter any difficulties installing or operating the thermostat, the Neviweb application, or connecting to other platforms, we invite you to consult Sinopé's support website at <https://support.sinopetech.com/en/>.

Our technical support team will be happy to assist you.

Call us at :

1 (855) 741-7701

Write to us at:

support@sinopetech.com

Find us at :

705, Montrichard Avenue
Saint-Jean-sur-Richelieu
Quebec, Canada (J2X 5K8)

Opening hours :

Monday to Friday - 8:00 am to 4:30 pm (EST)

Saturday & Sunday - Closed

3-year Limited Warranty

SINOPE TECHNOLOGIES INC. (“Sinopé”) warrants the components of their products against defects in material and workmanship for a 3-year period from the date of purchase, under normal use and service, when proof of purchase of such is provided to the manufacturer. If, at any time during the warranty period, the product is determined to be defective, SINOPE TECHNOLOGIES INC. will replace it. This warranty does not cover any transportation costs that may be incurred by the consumer. Nor does it cover a product that has been improperly installed, misused, or accidentally damaged. The obligation of SINOPE TECHNOLOGIES INC., under the terms of this warranty, will be to supply a new unit, and this releases the manufacturer from paying the installation costs or other secondary charges linked to replacing the unit or the components. The manufacturer shall not be liable for incidental, consequential, or special damages arising at or in connection with product use or performance.

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App Store is a service mark of Apple Inc., registered in the U.S. and other countries.

Google Play and the Google Play logo are trademarks of Google Inc.

The Wi-Fi CERTIFIED™ Logo is a certification mark of Wi-Fi Alliance®.

ISED Canada compliance statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

FCC compliance statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.